

BC provider pediatric support pathways

This document lists the channels that health-care providers can access for telephone and video conferencing support for urgent and non-urgent pediatrics in British Columbia.

PAGE	SUPPORT FOR	URGENCY LEVEL	SUPPORT FROM	CHANNEL
2	Physician to physician	Critical	BCCH Pediatric Intensive Care Unit (PICU)	<ul style="list-style-type: none"> • Patient Transfer Network • Telephone • Secure video conference (GoodSAM)
3	Nurse/RT to Nurse/RT	Non-urgent care support	BCCH Critical Care Outreach Nurse (CCON)	<ul style="list-style-type: none"> • Telephone
4	Pediatric providers	Non-critical care support	CHARLiE Pediatrician	<ul style="list-style-type: none"> • Real Time Virtual Support Pathway (CHARLiE) • Telephone • Secure video conference (Zoom)

PHYSICIAN TO PHYSICIAN

CRITICAL CARE SUPPORT FROM BCCH PEDIATRIC INTENSIVE CARE UNIT (PICU)



Most Responsible Physician (MRP) identifies the need for pediatric consult for transport or advice from the BCCH Pediatric ICU (PICU)



MRP/delegate phones
Patient Transfer Network (PTN):
1-866-233-2337
Requests a call with BCCH Pediatric Transport Advisor



PTN connects with
PICU Pediatric Transport Advisor & MRP
to collaborate on an **ADVICE CALL**

New option available:
PTN can facilitate a secure [GoodSAM video conference](#) for MRP + PICU Transport Advisor + additional specialists as needed

BCCH CRITICAL CARE OUTREACH NURSE (CCON) NURSING AND RESPIRATORY THERAPY SUPPORT FROM BCCH PEDIATRIC INTENSIVE CARE UNIT (PICU)

BCCH CCON can be reached as a resource for nurse-led advice on topics for
patients aged 0 - 18 years

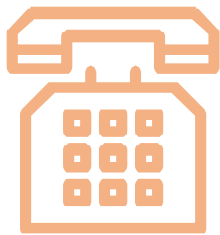
Medications and dosing | Infusion how-to's | Pediatric protocols | Nursing/assessment skills

DO NOT delay activating Pediatric Code Blue or contacting MRP if you have immediate concerns.
For urgent critical care needs or patient assessment, use the physician-to-physician process.



**Nurse or Respiratory Therapist (RT) identifies
the need for a Nurse or RT pediatric consult
from the BCCH PICU**

BCCH CCON Available 0700-2400
BCCH PICU Charge Nurse 2400-0700



**Nurse/RT calls the BCCH PICU
Unit Clerk:**

1-604-875-2133

**Requests an ADVICE CALL with CCON
or Respiratory Therapist**



**BCCH PICU Unit Clerk connects calling
Nurse/RT with the:**

**BCCH PICU CCON Nurse/RT (0700-2400)
or the PICU Charge Nurse (2400-0700)**

PEDIATRICIAN SUPPORT - NON-CRITICAL CARE SUPPORT
PEDIATRICIAN CONSULTATION SUPPORT
EXPANDED AVAILABILITY FOR ALL SITES ACROSS BC



**For Pediatric
Clinical Care Consultation**

Please follow your existing health authority pediatric clinical care escalation guidelines for regional pediatrician consultation



**If the regional pediatrician is unavailable:
The Pediatric Real Time Virtual Support
(RTVS) pathway (CHARLiE) provider can
be contacted for virtual clinical support**



CHARLiE

Child Health Advice in Real-Time
Electronically

1-236-305-5352

Call CHARLiE directly from Zoom using
charlie1@rccbc.ca