

## PHYSICIAN TO PHYSICIAN

CRITICAL CARE SUPPORT FROM BCCH PEDIATRIC INTENSIVE CARE UNIT (PICU)



Most Responsible Physician (MRP) identifies the need for pediatric consult for transport or advice from the BCCH Pediatric ICU (PICU)



MRP/delegate phones  
Patient Transfer Network (PTN):  
**1-866-233-2337**  
Requests a call with BCCH Pediatric Transport Advisor



PTN connects with  
PICU Pediatric Transport Advisor & MRP  
to collaborate on an **ADVICE CALL**

**New option available:**  
Zoom videoconferencing for consultations for  
MRP + PICU Transport Advisor + additional  
specialists as needed

## CRITICAL CARE OUTREACH NURSE (CCON)

NURSING AND RESPIRATORY THERAPY SUPPORT FROM:

BCCH PEDIATRIC INTENSIVE CARE UNIT (PICU) and VGH PICU OUTREACH NURSE (Island Health)

CCON can be reached as a resource for nurse-led advice on topics for  
**patients aged 0 - 18 years**

Medications and dosing | Infusion how-to's | Pediatric protocols | Nursing/assessment skills

**\*DO NOT\*** delay activating Pediatric Code Blue or contacting MRP if you have immediate concerns.  
For urgent critical care needs or patient assessment, use the physician-to-physician process.



**Nurse or Respiratory Therapist (RT) identifies the need for a Nurse or RT\* pediatric consult from the PICU**

BCCH CCON Available 0700-2400  
BCCH PICU Charge Nurse 2400-0700  
VGH PICU Charge Nurse 24 Hours (Island Health only)



**Nurse/RT calls the BCCH PICU Unit Clerk:**

**1-604-875-2133 or**

**Nurse calls VGH PICU (Island Health only):**

**1-236-638-8378**

Requests an ADVICE CALL with CCON or  
Respiratory Therapist (BCCH) or Charge Nurse  
(VGH)



**PICU Unit Clerk connects calling Nurse/RT with the:**

BCCH PICU CCON Nurse/RT (0700-2400) or  
PICU Charge Nurse (2400-0700) or  
VGH PICU Charge Nurse\*\* (24 hours)

## PEDIATRICIAN SUPPORT

### PEDIATRICIAN CONSULTATION SUPPORT

EXPANDED AVAILABILITY FOR ALL SITES ACROSS BC



#### For Pediatric Clinical Care Consultation

Please follow your existing health authority pediatric clinical care escalation guidelines for regional pediatrician consultation



If the regional pediatrician is unavailable:  
The Pediatric Real Time Virtual Support (RTVS) pathway (CHARLiE) provider can be contacted for virtual clinical support



#### CHARLiE

Child Health Advice in Real-Time  
Electronically

**1-236-305-5352**

Call CHARLiE directly from Zoom using  
the RTVS PEDS (CHARLiE) contact